Notes to the Financial Statements

31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (i) Credit risk (continued)

Aged analysis of premium receivables past due but not impaired

Premium receivables that are less than two months past due are not considered impaired. The following premium receivables were past due but not impaired and relate to a number of customers for whom there is no recent history of default. The aged analysis of these receivables is as follows:

	2016 \$'000	2015 \$'000
61 to 120 days	28,197	18,558
120 to 150 days	9,398	10,090
More than 150 days	33,347	30,624
	70,942	59,272

#### Premium receivables

The credit exposure for premium receivables is \$139,284,000 (2015 - \$76,870,000).

Provision for impairment is \$23,672,000 (2015 - \$21,821,000).

#### Debt securities

The following table summarises the credit exposure for debt securities at their carrying amounts, as categorised by issuer:

	2016 \$'000	2015 \$'000
Government of Jamaica	429,468	732,555
Corporate	6,463	-
	435,931	732,555

The maximum credit exposure arising from the company's other financial assets equals their carrying amounts on the balance sheet.

Notes to the Financial Statements

31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (ii) Liquidity risk

Liquidity risk is the risk that the company may be unable to meet its payment obligations associated with its financial liabilities when they fall due and to replace funds when they are withdrawn. The consequence may be the failure to meet obligations to fulfill claims and other liabilities incurred.

#### Liquidity risk management process

The company's liquidity management process, as carried out within the company and monitored by the Finance Department, includes:

- Monitoring future cash flows and liquidity on an on-going basis;
- (ii) Maintaining a portfolio of highly marketable and diverse assets that can easily be liquidated as protection against any unforeseen interruption to cash flow;
- (iii) Optimising cash returns on investment;
- (iv) Monitoring balance sheet liquidity ratios against internal and regulatory requirements; and
- (v) Managing the concentration and profile of debt maturities.

Monitoring and reporting take the form of cash flow measurement and projections monthly. The starting point for those projections is an analysis of the contractual maturity of the financial liabilities and the expected collection date of the financial assets.

The matching and controlled mismatching of the maturities and interest rates of assets and liabilities is fundamental to the management of the company. It is unusual for companies ever to be completely matched since business transacted is often of uncertain term and of different types. An unmatched position potentially enhances profitability, but can also increase the risk of loss.

The maturities of assets and liabilities and the ability to replace, at an acceptable cost, interest-bearing liabilities as they mature, are important factors in assessing the liquidity of the company and its exposure to changes in interest rates and exchange rates.

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (ii) Liquidity risk (continued)

Financial assets and liabilities cash flows

The table below presents the undiscounted cash flows of the company's financial assets and liabilities at the balance sheet date, based on contractual repayment obligations.

	2016					
	Within 1 Month \$'000	1 to 3 Months \$'000	3 to 12 Months \$'000	1 to 5 Years \$'000	Over 5 Years \$'000	Total \$'000
Financial Assets						
Cash and deposits	60,938	390,327		-	-	451,265
Investment securities  Due from policyholders, brokers	3,180	4,324	290,924	47,576	188,095	534,099
and agents	139,284					139,284
Due from reinsurers Due from reinsurer (IBNR,	338,186		-	-		338,186
PFAD & ULAE	7,863	-	-	-		7,863
Other receivables	280	1 -		-		280
	549,731	394,651	290,924	47,576	188,095	1,470,977
Financial Liabilities						
Due to reinsurers	39,494	-	-	_	=	39,494
Other payables	25,795	-	-	-	=	25,795
Bank overdraft	1,663	-		-	_	1,663
Claims outstanding	647,028	-	-		-	647,028
IBNR, PFAD & UCAE	174,517	-	h	-	-	174,517
Unexpired risk reserve	52,621	-	12	-	-	52,621
	941,118	-	=	-	-	941,118
Liquidity gap	(391,387)	391,387	290,924	47,576	188,095	529,859

Notes to the Financial Statements
31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (ii) Liquidity risk (continued)

Financial assets and liabilities cash flows (continued)

			2015		
	Within 1 Month \$'000	1 to 3 Months \$'000	3 to 12 Months \$'000	1 to 5 Years \$'000	Total \$'000
Financial Assets					
Cash and deposits	74,389	111,984	-	5 <u>4</u>	186,373
Investment securities  Due from policyholders, brokers	-	459,946	-	324,295	784,241
and agents	76,870		-	-	76,870
Due from reinsurers Due from reinsurer (IBNR,	58,009	-	=	-	58,009
PFAD & ULAE	(17,052)	-	-	-	(17,052)
Other receivables		-	1,702	1,999	3,701
	192,216	571,930	1,702	326,294	1,092,142
Financial Liabilities					
Due to reinsurers	31,318	65,618		1-	96,936
Other payables	16,894	5,444	4,081	-	26,419
Bank overdraft	150	_	-		150
Claims outstanding	394,961	-	<u>~</u> 7	-	394,961
IBNR, PFAD & UCAE	143,148	_	-	-	143,148
Unexpired risk reserve	25,594	-	-	_	25,594
	612,065	71,062	4,081	77	687,208
Liquidity gap	(419,849)	500,868	(2,379)	326,294	404,934

Assets available to meet all of the liabilities and to cover financial liabilities include cash and short term deposits, and investment securities. The company is also able to meet unexpected net cash outflows by accessing additional funding sources from other financial institutions. Equities are not included.

Notes to the Financial Statements
31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (iii) Market risk

The company takes on exposure to market risks, which is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risks mainly arise from changes in foreign currency exchange rates and interest rates. Market risk is monitored by the Finance Department which monitors the price movement of financial assets on the local market.

#### Currency risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

The company manages its foreign exchange risk by ensuring that the net exposure in foreign assets and liabilities is kept to an acceptable level by monitoring currency positions. The company further manages this risk by maximizing foreign currency earnings from its investments and holding foreign currency balances.

The company also has transactional currency exposure. Such exposure arises from having financial assets in currencies other than those in which financial liabilities are expected to settle. The company ensures that its net exposure is kept to an acceptable level by buying or selling foreign assets to address short term imbalances.

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (iii) Market risk (continued)

Concentrations of currency risk

The table below summarises the exposure to foreign currency exchange rate risk at 31 December.

		2016	
	Jamaican\$	US\$	Total
	J\$'000	J\$'000	J\$'000
Financial Assets			
Cash and deposits	174,150	277,115	451,265
Investment securities	272,000	235,479	507,479
Due from policyholders, brokers			ALCOHOL STATE OF THE STATE OF T
and agents	121,922	17,362	139,284
Due from reinsurers	37,576	300,610	338,186
Due from reinsurer - IBNR			
PFAD & ULAE	7,863	-	7,863
Other receivables	280		280
Total financial assets	613,791	830,566	1,444,357
Financial Liabilities		8	
Other payables	25,795	_	25,795
Bank overdraft	1,663	-	1,663
Due to reinsurers	38,473	1,021	39,494
Claims outstanding	342,665	304,363	647,028
IBNR, PFAD & ULAE	174,517		174,517
Unexpired risk reserve	52,621	-	52,621
Total financial liabilities	635,734	305,384	941,118
Net financial position	(21,943)	525,182	503,239

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

### 4. Insurance and Financial Risk Management (Continued)

- (c) Financial risk (continued)
  - (iii) Market risk (continued)

	2015		
	Jamaican \$	US\$	Total
	J\$'000	J\$'000	J\$'000
Financial Assets			
Cash and deposits	38,481	147,442	185,923
Investment securities  Due from policyholders, brokers	773,382	- 4	773,382
and agents	55,703	21,167	76,870
Due from reinsurer - IBNR	46,470	11,539	58,009
PFAD & ULAE	(17,052)	=	(17,052)
Other receivables	3,701	-	3,701
Total financial assets	900,685	180,148	1,080,833
Financial Liabilities			
Other payables	26,419	-	26,419
Bank overdraft	150	-2	150
Due to reinsurers	69,816	27,120	96,936
Claims outstanding	382,286	12,675	94,961
IBNR, PFAD & ULAE	143,148	-	143,148
Unexpired risk reserve	25,594	-	25,594
Total financial liabilities	647,413	39,795	687,208
Net financial position	253,272	140,353	393,625

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (iii) Market risk (continued)

Foreign currency sensitivity

The following table indicates the currency to which the company had significant exposure on its monetary assets and liabilities and its forecast cash flows. The change in currency rate below represents management's assessment of the possible change in foreign exchange rates. The sensitivity analysis represents outstanding foreign currency denominated monetary items and adjusts their translation at the year-end for a revaluation of 1% and devaluation of 6% (2015 revaluation of 1% and a devaluation of 8%) in foreign currency rates. The sensitivity analysis includes cash and short term investments, investment securities and amounts due from policyholders, brokers and agents, and US-dollar denominated liabilities.

	Change in Currency Rate %	Effect on Profit before Taxation \$'000	Change in Currency Rate %	Effect on Profit before Taxation \$'000
United States Dollar	2016		2015	5
Revaluation of JMD Devaluation of JMD	(1%) 6%	(5,251) 31,510	(1%) 8%	(1,403) 11,228

#### Interest rate risk

Interest rate risk is the risk that the value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Floating rate instruments expose the company to cash flow interest risk, whereas fixed interest rate instruments expose the company to fair value interest risk. The company's interest rate risk policy requires it to manage interest rate risk by maintaining an appropriate mix of fixed and variable rate instruments. The policy also requires it to manage the maturities of interest bearing financial assets and interest bearing financial liabilities. Management sets limits on the level of mismatch of interest rate repricing that may be undertaken, which is monitored by the Finance Department.

Notes to the Financial Statements
31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

# (iii) Market risk (continued) Interest rate risk (continued)

The following tables summarise the company's exposure to interest rate risk at balance sheet date. It includes financial instruments at carrying amounts, categorised by the earlier of contractual repricing or maturity dates.

				20	16		
	Within 1 Month \$'000	1 to 3 Months \$'000	3 to 12 \$'000	1 to 5 years \$'000	Over 5 years	Non- Interest Bearing \$'000	Tota \$'000
Cash and deposit	157,214	293,355		_	_	696	451,265
Investment securities Due from policyholders, brokers	-		272,627	9,101	146,819	78,932	507,479
and agents	-	-	-			139,284	139,284
Due from reinsurers	1.0	7	- '	-	-	338,186	338,186
Due from reinsurers – IBNR PFAD & ULAE	12	_				7,863	7,863
Other receivables		_	-	-	-	280	280
	157,214	293,355	272,627	9,101	146,819	565,241	1,444,357
Financial Liabilities	- TANK						
Other payables	-	e e	-	-	-	25,795	25,795
Bank overdraft	-	-		-	-	1,663	1,663
Due to reinsurers	o 2 <del>8</del>	14	•		-	39,494	39,494
Claims outstanding	-	-	-	-	7	647,028	647,028
IBNR, PFAD & ULAE		11/23	-	-	=	174,517	174,517
Unexpired risk reserve			-	-	-	52,621	52,621
Total financial liabilities	-	-	-	*		941,118	941,118
Total interest repricing gap	157,214	293,355	272,627	9,101	146,819	(375,877)	503,239

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (iii) Market risk (continued)

Interest rate sensitivity

Interest rate sensitivity measures the sensitivity of the financial assets and liabilities of the company to a reasonable possible change in interest rates, with all other variables held constant, on the income in statement of comprehensive income and in other comprehensive income.

			20	15		
	Within 1 Month \$'000	1 to 3 Months \$'000	3 to 12 \$'000	1 to 5 years \$'000	Non- Interest Bearing \$'000	Total \$'000
Cash and deposit	74,173	111,557		-	193	185,923
Investment securities	n 147	456,355	-	260,688	56,339	773,382
Due from policyholders, brokers and agents				_	76.870	76,870
Due from reinsurers	i- J					
Due from reinsurers – IBNR PFAD & ULAE					58,009 (17,052)	58,009 (17,052)
Other receivables		- 1	_		3,701	3,701
	74,173	567,912	: -	260,688	178,060	1,080,833
Financial Liabilities						
Other payables		1 1	21.		26,419	26,419
Bank overdraft	-		-	1.5	150	150
Due to reinsurers	100 P	-	-	8-	96,936	96,936
Claims outstanding	12	iii <b></b>	, <u>=</u>	i e	394,961	394,961
IBNR, PFAD & ULAE	-	-	-	-	143,148	143,148
Unexpired risk reserve			-	P.2	25,594	25,594
Total financial liabilities			-	-	687,208	687,208
Total interest repricing gap	74,173	567,912		260,688	(509,148)	393,625

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 4. Insurance and Financial Risk Management (Continued)

#### (c) Financial risk (continued)

#### (iii) Market risk (continued)

Interest rate sensitivity continued

The Company is exposed to equity and bond fair value price risk because of investments held by the Company classified as available-for-sale. To manage its price risk arising from investments in equity securities, the Company diversifies its portfolio. Diversification of the portfolio is done in accordance with the limits set by the Company.

The Company's investments in quoted equity securities are publicly traded on the Jamaica Stock Exchange.

The following table indicates the sensitivity to a reasonable possible change in prices of equity and bond securities, with all other variables held constant on other comprehensive income.

There is no impact on the profit or loss for investment securities as none are classified at fair value through profit or loss. The sensitivity of other comprehensive income is the effect of the assumed fair value changes of investment securities classified as available-for-sale.

	Effect on Other Comprehensive Income	Effect on Other Comprehensive Income
	2016 \$'000	2015 \$'000
Percentage change equity values:		
10% (2015 - 20%) increase	7,155	8,165
10% (2015 - 20%) decrease	(7,155)	(8,165)
Change in basis points - bond:		
+ 100 for both JMD and USD	(7,532)	(3,940)
JMD -100 USD -50 (2015: JMD -150 USD -50)	7,332	6,026

Notes to the Financial Statements
31 December 2016

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#### 5. Capital Management

The company's objectives when managing capital, which is a broader concept than the 'equity' on the face of balance sheets, are:

- (a) To comply with the capital requirements set by the regulators, the Financial Services Commission (FSC);
- (b) To safeguard the company's ability to continue as a going concern so that it can continue to provide returns for its shareholders and for other stakeholders; and
- (c) To maintain a strong capital base to support the development of its business.

Capital adequacy is managed and monitored by the company's management. It is calculated by the Financial Controller, certified by the Appointed Actuary and reviewed by Executive Management, the Audit Committee and the Board of Directors. The company seeks to maintain internal capital adequacy at levels higher than the regulatory requirements.

Available capital includes issued capital, retained earnings, fair value reserves and capital reserves amounting to \$994,497,000 (2015 - \$880,623,000) at the end of the year.

The primary measure used to assess capital adequacy is the Minimum Capital Test (MCT) which is used by the FSC to determine the solvency of the company. The minimum standard stipulated by the section 17(4) of the Insurance (Actuaries) (General Insurance Companies) (Amendment) regulations, 2011 is that a general insurance company shall have a minimum MCT percentage of 250% (2015 – 250%). This information is required to be filed with the FSC on an annual basis. Under Section 15(1) of the Insurance Act, 2001, the FSC may cancel the registration of a general insurance company if it is considered to be insolvent.

As at 31 December 2016, the company achieved the minimum required level of capital based on the MCT.

	2016	2015
Actual MCT ratio	306%	347%
Minimum required MCT ratio	250%	250%

Notes to the Financial Statements
31 December 2016
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#### 6. Fair Value Estimation

Fair value is the amount for which an asset could be exchanged, or a liability settled, between knowledgeable, willing parties in an arm's length transaction. Market price is used to determine fair value where an active market exists as it is the best evidence of the fair value of a financial instrument. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. Where no market price is available, the fair values presented have been estimated using present values or other estimation and valuation techniques based on market conditions existing at balance sheet dates.

The values derived from applying these techniques are significantly affected by the underlying assumptions used concerning both the amounts and timing of future cash flows and the discount rates. The following methods and assumptions have been used:

- (i) Investment securities classified as available-for-sale are measured at fair value by reference to quoted market prices when available.
- (ii) The fair value of liquid assets and other assets maturing within twelve months is assumed to approximate their carrying amount. This assumption is applied to liquid assets and the short-term elements of all other financial assets and financial liabilities.
- (iii) The fair value of variable rate financial instruments is assumed to approximate their carrying amounts.
- (iv) Equity securities for which fair values cannot be measured reliably are recognised at cost less impairment.

The following table presents the company's financial instruments that are measured at fair value at 31 December grouped into Levels 1 to 3 dependent on the degree to which fair values are observable.

	Level 1 \$'000	Level 2 \$'000	Total \$'000
As at 31 December 2016			
Available-for-sale investments –			
Quoted equities	71,548	-	71,548
Corporate	-	6,463	6,463
Debt securities	-	429,468	429,468
	71,548	435,931	507,479
As at 31 December 2015			
Available-for-sale investments –			
Quoted equities	40,827	-	40,827
Debt securities	-	732,555	732,555
	40,827	732,555	773,382

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 6. Fair Value Estimation (Continued)

- Level 1 includes those instruments which are measured based on quoted priced in active markets for identical
  assets and liabilities. These mainly comprise of equity shares traded on the Jamaica Stock Exchange and are
  classified as available-for-sale.
- Level 2 includes those instruments which are measured using inputs other than quoted prices that are observable for the instrument, directly or indirectly. The fair value for these instruments is determined by using valuation techniques and maximise the use of observable market data where it is available and rely as little as possible on entity specific estimates. If all significant inputs required to fair value an instrument are observable, the instrument is included in level 2.
- If one or more of the significant inputs is not based on observable market data, the instrument is included in level 3.

There were no transfers between the levels during the year.

#### Financial Instruments by Category

		2016	
	Loans and receivables \$'000	Available for sale \$'000	Total \$'000
Cash and deposits	451,265	-	451,265
Investment securities	_	507,479	507,479
Due from policyholders, brokers and agents	139,284	-	139,284
Due from reinsurers	338,186		338,186
Other receivables	280	-	280
Total financial assets	929,015	507,479	1,436,494
		2015	
	Loans and receivables \$'000	Available for sale \$'000	Total \$'000
Cash and deposits	185,923	-	185,923
Investment securities	-	773,382	773,382
Due from policyholders, brokers and agents	76,870	-	76,870
Due from reinsurers	58,009	-	58,009
Other receivables	3,701		3,701
Total financial assets	324,503	773,382	1,097,885

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 6. Fair Value Estimation (Continued)

		Other financial liabilities at amortised cost  2016 2015 \$'000 \$'000	
Bank overdraft	1,663	150	
Other payables	25,795	26,419	
Due to reinsurers	39,494	96,936	
Claims outstanding	647,028	394,961	
Total financial liabilities	713,980	518,466	

#### Fair value sensitivity analysis

Non-financial assets carried at fair value include property, plant and equipment and investment property, which fall within level 3 of the fair value hierarchy. The valuations have been performed using the sales comparison approach. There have been a limited number of similar sales in the local market, and consequently the sales comparison approach incorporates unobservable inputs, which in the valuator's judgement reflects suitable adjustments regarding size, age, condition, time of sale and quality of land, buildings and improvements. The most significant input into this valuation is the price per square foot. The higher the price per square foot the higher the fair value.

Notes to the Financial Statements

31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

## 7. Responsibilities of the Appointed Actuary and Independent Auditors

The Board of Directors, pursuant to the Insurance Act appoints the Actuary, whose responsibility is to carry out an annual valuation of the company's outstanding claims in accordance with accepted actuarial practice and regulatory requirements and report thereon to the shareholders. In performing the valuation, the Actuary analyses past experience with respect to number of claims, claims payment and changes in estimates of outstanding liabilities.

The shareholders, pursuant to the Companies Act, appoint the Independent Auditors. The auditor's responsibility is to conduct an independent and objective audit of the financial statements in accordance with International Standards on Auditing and report thereon to the shareholders. In carrying out their audit, the Auditors also make use of the work of the appointed Actuary and the Actuary's report on outstanding claims.

#### 8. Expenses by Nature

	2016 \$'000	2015 \$'000
Advertising	6,300	7,154
Amortisation and depreciation	12,197	10,092
Asset tax	3,652	1,365
Auditors' remuneration	6,988	7,500
Bank charges and interest	2,307	1,974
Donations and subscriptions	3,785	5,274
Computer and data processing expenses	30,021	18,840
Insurance and registration fees	9,080	8,395
Travelling	8,658	11,095
Miscellaneous	1,900	5,966
Motor vehicle expenses	10,121	8,710
Office expenses	9,534	8,416
Postage, telephone, fax and utilities	17,287	15,582
Printing and stationery	4,828	3,620
Legal and Professional fees	33,475	27,737
Provision for bad debt	14,850	
Rental expenses	9,359	6,496
Loss on disposal of property, plant and equipment	<del>-</del>	6,130
Repairs and maintenance	6,498	8,060
Security	6,500	8,189
Staff costs (Note 9)	212,756	147,805
Administration and other expenses	410,096	318,400
Administration and other expenses		
Gross claims	1,044,827	287,473
Reinsurance recoveries	(803,396)	(54,262)
Claims expense, net of reinsurance recoveries	241,431	233,211
Commission	101,908	90,113

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 9. Staff Costs

	2016 \$'000	2015 \$'000
Wages and salaries	172,024	112,917
Payroll taxes – employer's portion	17,498	12,069
Pension costs – defined contribution	5,821	4,049
Other staff costs	17,413	18,770
	212,756	147,805
10. Investment Income		
	2016 \$'000	2015 \$'000
Interest income	39,753	57,404
Dividend income	2,535	1,053
	42,288	58,457
11. Other Income		
	2016 \$'000	2015 \$'000
Rental income	8,350	8,061
Net foreign exchange gains	9,900	4,806
Miscellaneous income	2,030	2,050
	20,280	14,917

#### 12. Taxation

(a) The company's shares were listed on the Junior Market of the Jamaica Stock Exchange, effective 31 March 2016. Consequently, the company is entitled to a remission of tax for ten (10) years in the proportions set out below, provided the shares remain listed for at least 15 years:

Years 1 to 5 100% Years 6 to 10 50%

The financial statements have been prepared on the basis that the company will have the full benefit of the tax remissions.

Taxation is based on the result for the year adjusted for taxation purposes and represents income tax at 331/4%:

	2016 \$'000	2015 \$'000
Current year taxation charge		3,589
Deferred taxation (Note 23)	(8,326)_	198
	(8,326)	3,787

Notes to the Financial Statements

#### 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 12. Taxation (Continued)

Subject to agreement with Tax Administration Jamaica, the company has losses available for offset against future taxable profits of approximately \$70,692,000 (2015 - \$15,888,000) which may be carried forward indefinitely.

The tax on the company's profit differs from the threshold amount that would arise using the tax rate of 331/3% as follows:

	2016 \$'000	2015 \$'000
(Loss)/Profit before taxation	(50,560)	26,871
Tax calculated at a rate of 331/3%	(16,853)	8,956
Adjusted for the effects of:		
Income not subject to tax	(3,914)	(10,422)
Expenses not deductible for tax purposes	1,458	4,811
Effect of tax change in tax status on deferred taxation	10,681	-
Other	302	442
Tax (credit)/charge	(8,326)	3,787
13. Cash and Deposits		
	2016 \$'000	2015 \$'000
Cash at bank and in hand	60,244	14,677
Short-term deposits (Including repurchase agreements)	390,325	171,053
Interest receivable	696	193
Cash and deposits	451,265	185,923
Bank overdraft	(1,663)	(150)
	449,602	185,77
Hypothecated funds	(3,000)	(3,000)
Interest receivable	(697)_	(193)
Cash and cash equivalents	445,905	182,580

Short term deposits include a balance of \$3,000,000 (2015 - \$3,000,000) which has been hypothecated to the Bank of Nova Scotia Limited as security for a credit card facility.

The effective weighted average interest rates on deposits and overdraft are as follows:

	2016	2015
	%	%
Jamaican dollar deposits	4.18	2.52
United States dollar deposits	1.84	1.65
Officed States dollar deposits	1.04	

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 14. Investment Securities

Investments comprise the following:

2016
2015
\$'000

Available for sale
Government of Jamaica —

Bonds 422,084 717,043
Interest receivable 7,384 15,512

Corporate 6,463 Equities 71,548 40,827

507,479 773,382

For the year ended 31 December 2016, there was a total unrealised loss of \$ nil (31 December 2015 - \$1,524,000) on securities that were transferred from held to maturity to available for sale in 2015.

Investment securities include securities with a face value of \$45,000,000 (2015 - \$45,000,000) which have been pledged with the Regulator, the Financial Services Commission, pursuant to Section 8(1)(b) of the Insurance Regulations, 2001.

The current portion of investment securities amounted to \$ 272,627,000 (2015 - \$456,355,000).

#### 15. Due from Policyholders, Brokers and Agents

	2016	2015
	\$'000	\$'000
Premiums receivable	162,956	98,691
Less: Provision for impairment	(23,672)	(21,821)
	139,284	76,870

Notes to the Financial Statements

#### 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 16. Due from Reinsurers

Amounts recoverable from reinsurers comprise:

	2016 \$'000	2015 \$'000
Unearned premium	156,154	170,414
Claims outstanding	338,186	58,009
Claims IBNR	7,863	(17,052)
	502,203	211,371

Balances due from reinsurers in relation to claims outstanding are due within 12 months of the reporting date.

#### 17. Other Receivables

	2016 \$'000	2015 \$'000
Staff loans	1,338	1,702
Other	(1,058)	1,999
	280	3,701

Balances relating to staff loans are due within 12 months of the reporting date.

#### 18. Related Party Transactions and Balances

Parties are considered to be related if one party has the ability to control or exercise significant influence over the other party in making financial or operational decisions.

#### (a) Transactions with related parties were as follows:

	\$'000	\$'000
Directors' emoluments-		
Fees	12,810	8,075
Management remuneration	48,433	21,493

2016

2015

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 18. Related Party Transactions and Balances (Continued)

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( L	)) r	/ey	Illalia	rement	COIII	Jensal	1011

	2016 \$'000	2015 \$'000
Wages and salaries	65,354	35,937
Payroll taxes – Employer's portion	6,263	3,372
Pension costs	3,065	1,557
	74,682	40,866

#### 19. Investment Properties

Investment properties relate to land owned by the company. These properties were valued at current market value as at 30 September 2016 by E. Maitland Realtor, and NAI Jamaica Langford and Brown qualified property appraisers and valuators, in their reports dated 11 October 2016 and 14 November 2016 respectively. The properties include land which has been leased to third parties for use as parking facilities.

The movement on investment property balance during the year is as follows:

	2016 \$'000	2015 \$'000
At beginning of year	173,100	152,020
Fair value gains	12,050	21,080
At end of year	185,150	173,100

The following amounts have been recognised in income in the Statement of Comprehensive Income:

	2016	2015
	\$'000	\$'000
Rental income arising from investment properties	8,350	8,061
Operating expenses incurred on investment properties		422

# **Key Insurance Company Limited**Notes to the Financial Statements

31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

20.	Intangible Assets	Computer Software
		\$'000
	At Cost -	
	At 1 January 2015 and 1 January 2016	12,494
	Additions during 2016	157
	31 December 2016	12,651
	Amortisation -	
	At 1 January 2015	11,296
	Amortised for the year	100
	At 31 December 2015	11,396
	Amortised for the year	106
	At 31 December 2016	11,502
	Net Book Value -	
		4.440
	31 December 2016	1,149
	31 December 2015	1,098

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 21. Property, Plant and Equipment

	Land and Buildings \$'000	Leasehold Improvements \$'000	Computer Equipment \$'000	Motor Vehicles \$'000	Furniture and Fixtures \$'000	Total \$'000
			201	6		
At Cost/Valuation -						
At 1 January	261,798	22,122	25,129	15,242	43,364	367,655
Additions	3,609	2,501	5,234	10,928	5,485	27,757
Disposals		R. 10.25	-	(800)		(800)
Revaluation	16,998	-	_	-		16,998
At 31 December	282,405	24,623	30,363	25,370	48,849	411,610
Depreciation -						
At 1 January	16,697	16,686	17,844	14,472	20,867	86,566
Disposal	-	-	-	(800)	=	(800)
Charge for the year	4,281	946	2,668	1,711	2,485	12,091
At 31 December	20,978	17,632	20,512	15,383	23,352	97,857
Net Book Value -						
31 December	261,427	6,991	9,851	9,987	25,497	313,753

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 21. Property, Plant and Equipment (Continued)

	Land and Buildings \$'000	Leasehold Improvements \$'000	Computer Equipment \$'000	Motor Vehicles \$'000	Furniture and Fixtures \$'000	Total
			201	5		
At Cost/Valuation -						
At 1 January	269,700	22,122	19,996	15,242	47,373	374,433
Additions	4,284	=	5,133	_	3,008	12,425
Disposals	(25,216)	-	-	-	(7,017)	(32,233)
Revaluation	13,030		_	_	-	13,030
At 31 December	261,798	22,122	25,129	15,242	43,364	367,655
Depreciation -						
At 1 January	15,658	15,740	15,914	14,051	25,842	87,205
Disposal	(3,614)	_	-	-	(7,017)	(10,631)
Charge for the year	4,653	946	1,930	421	2,042	9,992
At 31 December	16,697	16,686	17,844	14,472	20,867	86,566
Net Book Value -						
31 December	245,101	5,436	7,285	770	22,499	281,089

Land and buildings were valued at current market values as at 31 December 2016. If land and buildings were stated on the historical cost basis, the amounts would be as follows:

	2016 \$'000	2015 \$'000
Cost	155,810	152,201
Accumulated depreciation	(8,330)	(8,140)
	147,480	144,061
22. Other Payables		
	2016 \$'000	2015 \$'000
Accrued expenses	6,748	10,310
Accrued payroll expenses	6,812	854
Statutory	7,118	4,675
Other	5,117	10,580
	25,795	26,419

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 23. Deferred Taxation

Deferred income taxes are calculated in full on temporary differences under the liability method using a principal tax rate of 33 1/3%. Deferred income tax assets and liabilities are offset when there is a legally enforceable right to setoff current tax assets against current tax liabilities.

The movement in the deferred income tax account is as follows:

	2016 \$'000	2015 \$'000
At the beginning of the year	(14,076)	(13,071)
Deferred tax credited/(charged) to other comprehensive income (Note 27)	6,616	(807)
Deferred tax credited/(charged) to profit or loss in the statement of comprehensive income (Note 12)	8,326	(198)
At end of year	866	(14,076)

The movement in deferred tax assets and liabilities is as follows:

	Tax losses \$'000	Accelerated tax depreciation \$'000	Revaluation gains on buildings \$'000	Interest Accrued \$'000	Total \$'000
At 1 January 2015 Deferred tax charged to other	9,047	984	(18,802)	(4,300)	(13,071)
comprehensive income Deferred tax (charged)/credited to profit in the statement of	-		(807)	4	(807)
comprehensive income	(3,751)	4,490	_	(937)	(198)
At 31 December 2015 Deferred tax credited to other	5,296	5,474	(19,609)	(5,237)	(14,076)
comprehensive income Deferred tax (charged)/credited to profit in the statement of	-	-	6,616	-	6,616
comprehensive income	8,563	(5,474)	-	5,237	8,326
At 31 December 2016	13,859	-	(12,993)	_	866
				2016 \$'000	2015 \$'000
Deferred tax liabilities that are exp months after the year end	ected to be	settled after more	e than 12	12,993	19,609
Deferred tax assets that are expect months after the year end	cted to be re	covered after mo	re than 12	13,859	5,474

Notes to the Financial Statements

31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 24. Insurance Reserves

	2016 \$'000	2015 \$'000
Provision for unexpired risks	52,621	25,594
Provision for unearned premiums	430,607	333,037
Unearned commissions	32,631	33,967
Provision for claims IBNR, PFAD & UCAE	174,517	143,148
Claims outstanding	647,028	394,961
	1,337,404	930,707

Included in the provision for claims IBNR and claims outstanding is a provision for adverse deviation of \$87,623,000 (2015 - \$55,631,000).

	Gross Liabilities	Ceded	Net Liabilities
	2016 \$'000	2016 \$'000	2016 \$'000
Provision for unexpired risks	52,621	-	52,621
Provision for unearned premiums	430,608	156,154	274,454
Unearned commissions	32,631	_	32,631
Provision for claims IBNR	53,955	(16,279)	70,234
Provision for adverse deviation	87,623	24,143	63,480
Unallocated claim adjustment expenses	32,940	-	32,940
Claims outstanding	647,028	338,186	308,842
	1,337,406	502,204	837,202

An actuarial valuation was performed by the company's appointed actuary, Eckler Ltd., to value the policy and claims liabilities of the company as at 31 December 2016, in accordance with the Insurance Act of Jamaica. The Insurance Act requires that the valuation be in accordance with accepted actuarial principles.

	Gross Liabilities	Ceded	Net Liabilities
	2015 \$'000	2015 \$'000	2015 \$'000
Provision for unexpired risks	25,594	-	25,594
Provision for unearned premiums	333,037	170,414	162,623
Unearned commissions	33,967	-	33,967
Provision for claims IBNR	50,085	(19,870)	69,955
Provision for adverse deviation	55,631	2,818	52,813
Unallocated claim adjustment expenses	37,432	-	37,432
Claims outstanding	394,961	58,009	336,952
	930,707	211,371	719,336

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 24. Insurance Reserves (Continued)

In his opinion dated 28 March 2017 the actuary found that the amount of policy and claims liabilities represented in the balance sheet at 31 December 2016 makes proper provision for the future payments under the company's policies and meets the requirements of the Insurance Act and other appropriate regulations of Jamaica; that a proper charge on account of these liabilities has been made in the statement of operations; and that there is sufficient capital available to meet the solvency standards as established by the FSC.

#### (a) Actuarial data

The data employed in the analysis of outstanding claims and premium liabilities was taken directly from the company's records. Individual items (on both a gross and net basis) used in estimating liabilities as at 31 December 2016 were as follows, grouped by each accident year from 2000 to 2016:

- (i) Claims incurred and paid for accident years 2000 onwards.
- (ii) Loss adjustment expenses paid for accident years 2000 onwards.
- (iii) Paid and incurred large loss amounts in each accident year from 2000 onwards.
- (iv) Earned premiums for each year from 2000 to 2016.

#### (b) Actuarial assumptions

In accordance with IFRS 4, the Liability Adequacy Test was taken into consideration in determining the adequacy of insurance reserves reported by the company.

In applying the noted methodologies, the following assumptions were made:

- (i) With respect to the analysis of incurred claims development history, the level of case reserve adequacy is relatively consistent, in inflation adjusted terms, over the experience period.
- (ii) With respect to the analysis of the net paid claims development history, the rate of payment of the incurred losses for the recent history is indicative of future settlement patterns.
- (iii) With respect to the Loss Development and Bornhuetter-Ferguson methods, the average ultimate loss ratio for recent accident years, adjusted for claims inflation and changes in average rate level, is representative of the expected loss ratio for the most recent accident year.
- (iv) The claims inflation rate implicitly used in the valuation is equivalent to that rate which is part of historical data.

There were no significant changes in assumptions or methods during the year.

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 24. Insurance Reserves (Continued)

#### (c) Provision for adverse deviation assumptions

Any discrepancy which may ultimately arise between the statistical estimates of outstanding claims and the actual future experience is uncertain. The basic assumptions made in establishing insurance reserves are best estimates for a range of possible outcomes. To recognise the uncertainty in establishing these best estimates, to allow for possible deterioration in experience and to provide greater comfort that the reserves are adequate to pay future benefits, the appointed actuary is required to include a margin in each assumption.

The impact of these margins is to increase reserves and so decrease the income that would be recognised on inception of the policy. The company uses assumptions at the conservative end of the range, taking into account the risk profiles of the business.

#### (d) Movement in reserves, insurance assets and deferred policy acquisition cost

	2016 \$'000	2015 \$'000
Unexpired risk reserve:		
At the beginning of the year	25,594	46,856
Recognised in profit or loss	27,027	(21,262)
At the end of the year	52,621	25,594
Provision for unearned premium:	0	
At the beginning of the year	333,037	322,178
Premiums written during the year	1,081,746	960,973
Premiums earned during the year	(984,176)	(950,114)
At the end of the year	430,607	333,037
Unearned commissions:		
At the beginning of the year Commissions on reinsurance premium written	33,967	29,073
during the year	78,292	85,579
Earned commission recognized in profit or loss	(79,628)	(80,685)
At the end of the year	32,631	33,967

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 24. Insurance Reserves (Continued)

#### (d) Change in insurance liabilities (continued)

	2016 \$'000	2015 \$'000
Provision for claims IBNR:		
At the beginning of the year	160,200	117,120
Current year recognized as part of claims expense – IBNR Gross	31,369	43,454
Current year recognized as part of claims expense –	01,000	STANDARD CONTRACTOR
IBNR Recoverable	(24,915)	(375)
At the end of the year	166,654	160,199
Gross Claims Outstanding:		
At the beginning of the year	394,961	370,384
Recognised as part of claims expense in profit of loss	1,038,373	244,394
Gross amount paid during the year	(786,306)	(219,817)
At the end of the year	647,027	394,961
Deferred policy acquisition cost:		
At the beginning of the year	70,778	84,621
Commissions on premium written during the year	78,292	85,579
Direct premium expense incurred during the year	(101,907)	(90,113)
Change in deferred branch acquisition cost during year	65,240	(9,309)
At the end of the year	112,401	70,778
Unearned reinsurance premiums		
At the beginning of the year	170,414	146,532
Reinsurance premium ceded during the year	435,881	487,959
Reinsurance premium incurred during the year	(450,141)_	(464,077)
At the end of the year	156,154	170,414

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 24. Insurance Reserves (Continued)

#### (e) Sensitivity analysis

The determination of the actuarial liabilities is heavily dependent on loss development factors, which are used to estimate the ultimate liability for each claim. In determining the loss development factors, the actuaries review patterns in relation to incurred and paid claims, as well as loss ratios for various lines of business. Management considers a 10% loss development ratios as a reasonably possible change. The table below shows the amounts by which gross and net IBNR will change, resulting from a 10% change in loss development factors.

	2016	
	Gross IBNR	Net IBNR
	\$'000	\$'000
10% increase in loss development	7,305	7,041
10% decrease in loss development	(7,495)	(7,251)
	2015	
	Gross IBNR	Net IBNR
	\$'000	\$'000
10% increase in loss development	9,817	10,018
10% decrease in loss development	(10,124)	(10,353)
25. Share Capital		
	2016	2015
Authorised -	\$'000	\$'000
496,000,000 (2015 - 650,000) ordinary shares		
Issued and fully paid -		
368,460,863 (2015 - 636,635) ordinary shares at no par value	235,282	127,327

A resolution was passed at a General Meeting on 21 March 2016 that each of the authorised and issued shares of Key Insurance Company Limited be sub-divided into 496 ordinary shares (496 to 1). On 31 March 2016, the company issued 52,689,903 ordinary shares through an initial public offering at a value of \$119,606,079. Costs associated with the share issue amounted to \$16,011,478.

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 26. Capital Reserve

	2016	2015
	\$'000	\$'000
At end of year	57,371	57,371

During 2014, land and building with a value of \$110,000,000 was transferred to the company to settle related party debt of \$53,629,000. The amount recognised in capital reserve relates to the excess value over the receivables.

#### 27. Fair Value Reserves

This represents unrealised gains and losses on the valuation of available-for-sale-investments, investment properties and property, plant and equipment, net of deferred taxes. Fair value gains on investment property have been transferred from retained earnings to the fair value reserve to prevent distribution of these gains, as they are unrealised.

	2016 \$'000	2015 \$'000
At beginning of year	243,950	194,321
Fair value gains on available-for-sale securities	24,538	16,326
Fair value gains on investment property	12,050	21,080
Revaluation gains on property, plant and equipment Deferred tax credited/(charged) to other comprehensive income	16,999	13,030
(Note 23)	6,616	(807)
At end of year	304,153	243,950

#### 28. (Loss)/Earnings Per Share

	2016	2015
Net (Loss)/Profit from operations (\$'000) Weighted average number of ordinary shares	(50,560)	26,871
in issue ('000)	355,288	315,771
(Loss)/Earnings per share	(0.12) cents	0.09 cents

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31 December 2016
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#### 29. Segment Information

Management has determined the operating segments based on the reports reviewed by the Chief Executive Officer (CEO) that are used to make strategic decisions.

The accounting policies of the operating segments are the same as those described in the summary of significant accounting policies.

The operating segments are Motor and Non-Motor classes of insurance premium written. These two segments represent the company's strategic business units. The strategic business units offer different products, and are managed separately because they require among other things, different marketing strategies. For each of the strategic business units, the company's CEO reviews internal management reports on at least a monthly basis. These reports do not include details of segment assets. The following summary describes the operations in each of the company's reportable segments: motor and non-motor classes. The company sells motor policies and these range from comprehensive cover to third party act policies. The non-motor class comprises liability, property, engineering, travel, personal accident and miscellaneous accident classes. There are no inter-divisional sales.

Information regarding the results of each reportable segment is included below. Performance is measured based on segment profit/(loss) before income tax, not including non-recurring gains and losses, as included in the internal management reports that are reviewed by the company's CEO.

Notes to the Financial Statements
31 December 2016
(expressed in Jamaican dollars unless otherwise indicated)

#### 29. Segment Information (Continued)

Segment profit/(loss) is used to measure performance as management believes that such information is the most relevant in evaluating the results of certain segments relative to other entities that operate within these industries. Income and expenses that are directly related to segments are reported within those segments. Head office income and expenses are allocated to segments based on sales.

The company's operations are located entirely in Jamaica.

	-	2016	
	Motor	Non-Motor	Total
	\$'000	\$'000	\$'000
Gross Premiums written	659,558	422,188	1,081,746
Reinsurance ceded	43,593	392,288	435,881
Net Premiums written	615,965	29,900	645,865
Change in unearned premium reserve, net	(105,878)	(5,952)	(111,830)
Net premiums earned	510,087	23,948	534,035
Underwriting expenses	612,261	46,952	659,213
Underwriting loss	(102,174)	(23,004)	(125,178)

No single customer accounted for 10% or more of total revenues of the company either in 2016 or in 2015.

		2015	
	Motor	Non-Motor	Total
	\$'000	\$'000	\$'000
Gross Premiums written	472,948	488,025	960,973
Reinsurance ceded	24,346	463,613	487,959
Net Premiums written	448,602	24,412	473,014
Change in unearned premium reserve, net	7,055	5,968	13,023
Net premiums earned	455,657	30,380	486,037
Underwriting expenses	515,108	38,512	553,620
Underwriting loss	(59,451)	(8,132)	(67,583)

Notes to the Financial Statements 31 December 2016

(expressed in Jamaican dollars unless otherwise indicated)

#### 30. Operating Lease

The company leases various branch offices under operating lease agreements. The minimum lease payment for 2016 was \$ 9,359,410 (2015 - \$6,495,693). The leases expire between 2016 and 2018 with renewal options at the end of the lease periods. Included in lease payments for 2016 are amounts totaling \$0 (2015 - \$2,583,643) for locations whose leases expired within the year for which the new lease agreements have not been finalised.

The future aggregate minimum lease payments under the operating leases are as follows:

	\$'000	\$'000
No later than 1 year	9,359	6,496
Later than 1 year and no later than 5 years	55,268	32,480
	64,627	38,976

#### 31. Contingency

The company is involved in certain legal proceedings incidental to the normal course of business. Management believes that none of these legal proceedings, individually or in aggregate, will have a material effect on the company.