GENERAL ACCIDENT INSURANCE COMPANY (JAMAICA) LIMITED



Report to Stockholders

For the year ended December 31, 2012

We are pleased to present the unaudited financial statements of General Accident Insurance Company (Jamaica) Limited ("General Accident") for the year ended December 31, 2012.

The highlights are as follows:

- 14th consecutive year of premium growth
- Net profit of \$285.7 million, an increase of 29% (2011: \$220.9 million, excluding non-recurring items)
- Earnings per share of \$0.28 (2011: \$0.25, excluding non-recurring items)
- Book value of \$1.28 billion (2011: \$1.14 billion)
- Annualized return on average equity of 24%

General Accident had another strong year in 2012. In short, higher claims were offset by the continued growth in our premiums and increases in our investment returns. As a result, General Accident improved both its profitability and capital efficiency.

This year gross written premiums grew to \$3.7 billion, an increase of 3%. This marks the 14th year in a row that General Accident has grown its gross written premiums. Net premiums earned on the other hand grew by 14% to \$932 million as our motor portfolio outpaced growth in our other lines of business. Typically, we retain a greater share of premiums (and risk) in our motor business as compared to our commercial property, homeowners and liability businesses.

Despite increasing our net premiums earned considerably, our underwriting profit fell to \$117.8 million. This is well below our record underwriting performance of \$161.4 million last year. In fact, our combined ratio worsened from 88% in 2011 to 94% in 2012. The combined ratio, a widely used measure of insurance underwriting performance, is the sum of claims and management expenses divided by net premiums earned. Since we slightly improved our management expense efficiency, the increase in our combined ratio was caused solely by an uptick in claims. Our loss ratio worsened from 51% last year to 58% in 2012. This increase was as a result of three factors: Hurricane Sandy, a large commercial property claim and an increase in the frequency and severity of our motor claims. Despite these challenges, we are proud of our underwriting performance. In the face of difficult market conditions, we have made an underwriting profit in 5 of the last 6 years and continue to outperform our peers.

Our investment portfolio performed well in 2012. Last year, when non-recurring items are excluded, General Accident's investment income was \$133.9 million. This year, we generated investment income of \$186.2 million or approximately 9.5% of our average investment portfolio. Including declines in the fair value of our holdings, our total investment return was \$141.3 million or 7.5%. Improved investment performance was the result of increases in our float and the more active and efficient management of our capital in the face of low interest rates.

This week the Government of Jamaica launched a National Debt Exchange. While we expect to fully participate in this exchange offer, given the composition of our portfolio, we also expect the direct impact on our financial performance to be immaterial.

General Accident's core profitability increased significantly this year as greater investment income more than compensated for decreases in underwriting profits. Net profit for the year was \$285.7 million or \$0.28 per share. Last year, we reported a net profit of \$1.28 billion. However, as we stressed at the time and have repeated since, this included over \$1.06 billion of gains from the sale of long-term equity investments and real estate which occurred just before our IPO. These gains had absolutely nothing to do with our core insurance business and are non-recurring. When we exclude these gains, our core net profit last year was \$220.9 million or \$0.25 per share. As a result, our core net profit increased by 29% in 2012.

We continued our dividend policy in 2012, paying just over \$100 million in cash to our shareholders or \$0.097 per share, a slight increase over 2011. General Accident ended 2012 with a book value of \$1.28 billion and generated a return on average equity for shareholders of 24%.

General Accident remains in compliance with the main capital adequacy and liquidity metrics prescribed by the Financial Services Commission. In addition, we successfully renewed our treaty with our international reinsurance partners for 2013.

In 2012, General Accident faced a stagnant economy, significant market uncertainty and a hurricane. Nevertheless, it increased its premiums, profits and dividends. This result speaks to the resiliency of our business built over 30 years. As we enter 2013, we expect the negative economic headwinds we face to continue. However, by continuing our disciplined underwriting principles and sticking to our conservative approach to risk management, we also expect to generate satisfactory returns for our shareholders over the long-term.

We wish to thank all of our policyholders, brokers, reinsurers, and employees for their loyal support.

On behalf of the Board of Directors,

P.B. Scott Chairman Sharon Donaldson Managing Director



UNAUDITED FINANCIAL STATEMENTS FOR QUARTER ENDED 31 DECEMBER 2012



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Statement of Comprehensive Income For year ended December 31, 2012

| | Unaudited December 31, 2012 | Audited December 31, 2011 | Unaudited 3 months ended Dec. 2012 | Unaudited 3 months ended Dec. 2011 |
|--|-----------------------------------|---------------------------------|---|---|
| | \$'000 | \$'000 | \$'000 | \$'000 |
| Gross Premiums Written | 2.744.260 | 2.626.205 | E 47 OE 7 | F 42 024 |
| Reinsurance ceded | 3,741,369 (2,627,544) | 3,626,395 (2,632,089) | 547,857 (262,453) | 543,931 (283,038) |
| Excess of Loss Reinsurance Cost | , | | | |
| Net Premiums Written | <u>(132,041)</u> 981,784 | (127,793) 866,513 | (25,992) | (33,256) |
| Channel in the control of the contro | | | 259,412 | 227,637 |
| Changes in unearned premiums, net | (49,884) | (47,023) | 16,936 | 5,110 |
| Net Premiums Earned | 931,900 | 819,490 | | |
| Commission Income | | | 276,349 | 232,747 |
| | 294,982 | 294,374 | 93,687 | 102,976 |
| Commission Expense | (235,432) | (231,689) | (39,523) | (25,805) |
| Claims Expense | (540.775) | (420.142) | (166,008) | (122.805) |
| Management Expenses | (540,775) | (420,142) | (166,008) | (122,805) |
| Underwriting Profit/(Loss) | (332,903) | (300,592) | (111,540) | (118,556) |
| Onderwriting Profit/(Loss) | 117,772 | 161,441 | 52,965 | 68,557 |
| Investment Income | | | | (|
| Other Income | 136,062 | 1,015,010 | 4,362 | (119,742) |
| Other Operating Expenses | 61,711 | 193,669 | 50,857 | 182,851 |
| Other Operating Expenses | (29,866) | (28,642) | (9,719) | (8,159) |
| (Loss)/Profit before Taxation | 285,679 | 1,341,478 | 98,466 | 123,507 |
| Taxation | _ | (56,662) | _ | (14,534) |
| (NET LOSS)/PROFIT FOR THE YEAR | | | | |
| | 285,679 | 1,284,816 | 98,466 | 108,973 |
| Unrealised gains/(losses) on available- for-sale | | | | |
| investments, net of tax | (33,377) | 98,193 | (1,640) | 33,937 |
| Gains recycled to profit or loss on | | | | |
| disposal and maturity of available-for-sale | | | | |
| investments | (11,440) | (847,201) | | (48,676) |
| | (44,817) | (749,008) | (1,640) | (14,739) |
| TOTAL COMPREHENSIVE INCOME | 240,862 | 535,808 | 96,826 | 94,234 |
| EARNINGS PER SHARE | 0.28 | 1.25 | 0.10 | 0.11 |



Statement of Financial Position Quarter ended December 31, 2012

| | Unaudited December 31, 2012 | Audited December 31, 2011 |
|--|--------------------------------|------------------------------|
| | \$'000 | \$'000 |
| ASSETS | | |
| Cash and Short Term Investments | 1,391,296 | 1,134,278 |
| Taxation Recoverable | 67,111 | 13,028 |
| Due from policyholders, brokers and agents | 402,934 | 394,303 |
| Due from reinsurers and co-insurers | 1,032,931 | 1,022,870 |
| Deferred policy acquisition cost | 155,903 | 149,587 |
| Other Receivables | 13,506 | 10,304 |
| Due from related parties | 66,884 | 1,156 |
| Loans receivable | 171,798 | 236,896 |
| Leases receivable | 64,565 | 41,962 |
| Investment Securities | 409,840 | 468,454 |
| Property, Plant & Equipment | 57,086 | 41,709 |
| Intangible assets | 22,573 | 26,624 |
| Total Assets | 3,856,427 | 3,541,171 |
| | | |
| LIABILITIES | | |
| Due to reinsurers and coinsurers | 305,153 | 253,009 |
| Other liabilities | 66,328 | 81,596 |
| Taxation payable | - | 10,599 |
| Deferred tax liabilities | 12,713 | 12,713 |
| Insurance Reserves | 2,190,659 | 2,042,511 |
| Total Liabilities | 2,574,853 | 2,400,428 |
| SHAREHOLDERS' EQUITY | | |
| Share capital | 470,358 | 470,358 |
| Capital reserves | 152,030 | 152,030 |
| Fair value reserve | 65,700 | 110,517 |
| Retained earnings | 593,486 | 407,838 |
| Ţ. | <u> </u> | |
| Total shareholders' equity | 1,281,574 | 1,140,743 |
| Total liabilities and shareholder's equity | 3,856,427 | 3,541,171 |

Approved by the Board of Directors on February 14, 2013, and signed on its behalf by:

Director Director



Statement of Changes in Equity Quarter ended December 31, 2012

| | Share Capital \$'000 | Capital Reserves \$'000 | Fair Value Reserve \$'000 | Retained Earnings \$'000 | Total \$'000 |
|--------------------------------|----------------------------|-------------------------------|---------------------------------|--------------------------------|-----------------|
| Balance at 31 December 2010 | 75,000 | 129,456 | 859,525 | 206,521 | 1,270,502 |
| Comprehensive income: | | | | | |
| Net profit for the year | - | - | - | 1,284,816 | 1,284,816 |
| Other Comprehensive Income | - | - | (749,008) | - | (749,008) |
| Total comprehensive income | - | - | (749,008) | 1,284,816 | 535,808 |
| Transactions with owners | | | | | |
| Issue of shares | 395,358 | - | - | - | 395,358 |
| Dividends | - | - | - | (1,060,925) | (1,060,925) |
| Profits capitalised - | | | | | |
| Capital distribution received | | 22,574 | - | (22,574) | - |
| Total transactions with owners | 395,358 | 22,574 | - | (1,083,499) | (665,567) |
| Balance as 31 December 2011 | 470,358 | 152,030 | 110,517 | 407,838 | 1,140,743 |
| Comprehensive income: | | | | | |
| Net profit for the year | - | - | - | 285,679 | 285,679 |
| Other Comprehensive Income | - | - | (44,817) | - | (44,817) |
| Total comprehensive income | | - | (44,817) | 285,679 | 240,862 |
| Transactions with owners | | | | | |
| Dividends | | - | - | (100,031) | (100,031) |
| Total transactions with owners | | - | - | (100,031) | (100,031) |
| Balance as at 31 December 2012 | 470,358 | 152,030 | 65,700 | 593,486 | 1,281,574 |



General Accident Insurance Company Jamaica Limited Statement of Cash Flows Quarter ended December 31, 2012

| | 2012 December \$'000 | 2011 December \$'000 |
|---|----------------------------|----------------------------|
| Cash Flows from Operating Activities | V 555 | ¥ 555 |
| Net profit Adjustments for items not affecting cash: | 285,679 | 1,284,816 |
| Depreciation | 15,058 | 15,563 |
| Amortisation of intangible assets | 14,808 | 13,079 |
| Gain on sale of investments | (11,798) | (848,471) |
| Gain on disposal of subsidiary | - | (61,928) |
| Realised gain on Unit Trust Fund | (4,510) | (7,103) |
| Gain on disposal of property, plant and equipment | (6,980) | (157,554) |
| Interest income | (111,748) | (74,934) |
| Dividend income | (8,007) | - |
| Capital distribution received | - | (22,574) |
| Current taxation | - | 49,993 |
| Deferred taxation | - | 6,669 |
| Foreign exchange (gains)/ losses | (50,052) | (6,506) |
| Increase in deferred policy acquisition cost | (6,316) | (8,587) |
| Increase in insurance reserves | 148,148 | 530,607 |
| Changes in operating assets and liabilities: | 264,283 | 713,070 |
| Due from policyholders, brokers and agents | (8,631) | 46,656 |
| Other receivables | (3,202) | 3,182 |
| Loans receivable | 65,098 | (25,669) |
| Other liabilities | (15,268) | 23,982 |
| Due from related parties | (65,758) | 12,693 |
| Due from reinsurers and coinsurers, net | 42,083 | (455,211) |
| | 14,322 | (394,367) |
| Taxation (paid) | <u> </u> | (37,439) |
| Net cash provided by operating activities | 278,605 | 281,264 |



General Accident Insurance Company Jamaica Limited Statement of Cash Flows

Quarter ended December 31, 2012

| | 2012 December \$'000 | 2011 December \$'000 |
|--|----------------------------|----------------------------|
| Cash Flows from Investing Activities | , | |
| Acquisition of investments | (169,467) | (125,519) |
| Lease receivables, net | (22,603) | (41,962) |
| Acquisition of property, plant and equipment | (27,274) | (9,081) |
| Acquisition of intangible asset | (10,757) | (10,732) |
| Disposal of subsidiary | - | (3,314) |
| Proceeds from disposal of property, plant and equipment | 8,955 | 12,315 |
| Proceeds from disposal and maturity of investments | 191,231 | 31,271 |
| Capital distribution received | - | 22,574 |
| Dividend received | 7,847 | 20,000 |
| Interest received | 100,511 | 72,868 |
| Net cash provided (used in)by investing activities | 78,444 | (31,580) |
| Cash Flows from Financing Activities | | |
| Proceeds from issue of shares | - | 395,358 |
| Dividends paid | (100,031) | (90,925) |
| Net cash used in financing activities | (100,031) | 304,433 |
| Increase in cash and cash equivalents | 257,018 | 554,117 |
| Effect of exchange rate changes on cash and cash equivalents | | 4,667 |
| Cash and cash equivalents at beginning of year | 1,134,278 | 575,494 |
| CASH AND CASH EQUIVALENTS AT END OF PERIOD | 1,391,296 | 1,134,278 |



Notes to the Financial Statements
Quarter ended December 31, 2012

Identification and Activities

General Accident Insurance Company (Jamaica) Limited is a limited liability company incorporated and domiciled in Jamaica. The registered office of the company is located at 58 Half-Way-Tree Road, Kingston 10.

The company is licensed to operate as a general insurance company under the insurance Act, 2001. Its principal activity is the underwriting of commercial and personal property and casualty insurance.

The company is a public company listed on the Jamaica Stock Exchange at September 30, 2011.

Statement of Compliance and Basis of Preparation

These unaudited interim financial statements have been prepared in accordance and comply with International Financial Reporting Standards (IFRS) and their interpretations issued by the International Accounting Standards Board (IASB), and the relevant provisions of the Companies Act.

The interim financial statements have been prepared under the historical cost convention as modified by the revaluation of certain financial assets carried at fair value.

The accounting policies and method of computation are consistent with the audited financial statements for year ended December 31, 2011. These financial statements are expressed in Jamaican dollars which is the currency of the primary economic environment in which the company operates.