

HARDWARE & LUMBER 1996

MISSION

STATEMENT

"To be the leading
marketer of hardware,
building supplies,
agricultural products

and boat engines,
while providing an
appropriate rate of
return on investment in
order to satisfy our
shareholders, and to
ensure a viable
business environment."

In achieving this, the company is committed to the following:

- Quality service that satisfies our customers' needs and expectations the first and every time, by providing the best value for money, efficient and courteous service, timely delivery and new product introductions.

- Establishing long term relationships with suppliers through the provision of excellent service.
 - Providing optimum opportunities for personal and professional development, thus ensuring a highly trained and motivated work force.
 - Maintaining a positive attitude to community development and good corporate citizenship.
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